

FREQUENTLY ASKED QUESTIONS

Certification of cash systems



16 JUIN 2025

Q What are the step in process of certification?

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- 1. Admissibility study**
This is the first essential stage: it consists of checking that the technical and administrative documents are complete and compliant before coming on site for the audit
- 2. On-site audit**
Once the admissibility study has been validated, an audit date is proposed. The audit takes place at the system development site. The auditor reviews each requirement of the standard to assess the system's compliance.
- 3. Maintaining certification**
Annual follow-up audits are compulsory to maintain the validity of your certificate.

Q What are the support services prior to certification?

A

- 1. Remote technical and regulatory assistance (0.5 days):** aimed at presenting all the requirements of the standard so that the customer can understand the requirements and their expectations. Q&A session
- **Mock audit (on-site diagnosis, 2 days):** audit carried out when the customer has implemented approximately 60 to 70% of the requirements of the standard on a specific scope or on the maximum possible requirements of the standard over the 2 days, in order to identify gaps and put corrective actions in place before starting the certification process

Q Does the LNE offer NF 525 certification?

A No. The **NF 525** certification is issued by **Infocert**. The **LNE** offers a "**certification of payment collection systems**", recognized in the same way by the DGFiP. Both certifications make it possible to meet legal obligations.

Q My solution is 100% online. How does the certification work?

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A 100% online solution involves a 100% online payment flow without any physical element (tablet, checkout, store, etc.) In this case, this solution is excluded from the scope of the BOFip.

An online solution with physical elements such as a tablet, for example, must be certified. Depending on the client's organization, the initial audit may be carried out on the premises of the LNE PARIS 15th arrondissement and the follow-up audits may be carried out remotely.

Q	Can I get a certificate that my certification is in progress?
A	Yes, a certificate can be given on request, as soon as the customer has confirmed his order. It will be valid until February 28, 2026
Q	What happens if my system upgrades or changes?
A	You must notify the LNE of any major developments. These major changes are, within the meaning of the LNE standard, changes related to the regulatory functions of the system (see requirement 4). Follow-up audits take these changes into account. An additional study may be required depending on the case.
Q	What are the current deadlines for certification?
A	The support services (Regulatory Technical Assistance or mock audit) can be scheduled now on the basis of an order confirmation. For services that fall within the certification process (admissibility study, on-site audit), they are planned upon receipt of the order with our planning department.
Q	Is the follow-up audit mandatory if my system does not change?
A	Yes. Follow-up audits are mandatory , even without system changes. They make it possible to maintain the validity of the certificate issued by the LNE.
Q	I have several POS software. Can I benefit from a preferential rate?
A	A pooling study can be considered for several systems to be certified. Contact us to discuss.
Q	How long does it take for me to be certified?
R	<p>The transitional measures provided for by the DGFIP are as follows:</p> <ul style="list-style-type: none"> • From February 16 to August 31, 2025 :

	<p>Taxable persons using non-certified software or cash register systems will be able to continue to submit an individual certificate from the publisher, provided that it meets certain requirements.</p> <ul style="list-style-type: none"> • From September 1, 2025 to February 28, 2026 : The software or system must have been the subject of a certification application from an accredited body before August 31, 2025, accompanied by a firm commitment to compliance (signed quote, order form)
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Q	What is the expected mention in requirement IV.9 of the 1.7 standard?
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A	<ul style="list-style-type: none"> • Receipts must mention at the end of the receipt "LNE certified cash register system". <p>We expect at least the tickets to mention this title. If all the supporting documents (invoice, note, receipt, ticket, tickets) issued by your POS system whose receipts mention this title, this is a good practice and is in fact accepted.</p> <p>The expected mention is the mention "LNE certified cash register system".</p> <ul style="list-style-type: none"> • Check that the transaction has been signed on the ticket. <p>Regarding the presence on the ticket of the signature of the operation, this is not mandatory but an example of an acceptable solution. It will be challenged during your audits, the fact that you can identify with certainty which ticket refers to which transaction in the database.</p> <ul style="list-style-type: none"> • Check that there is no mention of VAT on the ticket until there has been a receipt or production of a final ticket. <p>The purpose of this requirement is to identify with certainty that a receipt is a provisional document. Explicit information must be mentioned, the absence of a mention of VAT is an example of an acceptable solution to meet this objective.</p>
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Q	Can I change the payment method after the transaction?
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A	<p>YES, this is allowed by LNE certified systems, but it is not strictly speaking a modification.</p> <p>Within the meaning of the LNE 1.7 Standard, all transactions are unalterable and authentic. In fact, we do not modify the payment line but generate a new transaction with the correct payment method that will cancel the previous transaction (still visible in the database). This operation follows requirement IV.4 of the Repository, which will generate at least one new transaction in the database.</p>
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Q	I am already certified by the LNE, how can I prepare for the transition to version 1.7?
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A	<p>A transitional period is planned to allow you to adapt to the new version. To be well prepared, we recommend that you:</p> <ul style="list-style-type: none"> • Perform a gap analysis between your current situation and the requirements of version 1.7, • Define an action plan and implement it quickly, • Ensure that compliance is achieved before the end of the transition period, so that it can be verified in the next audit.
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Q	What is the concrete change compared to version 1.6?
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A	<p>The main changes are as follows:</p> <ul style="list-style-type: none"> • Improved robustness in the context of new types of fraud such as phantom cash fraud, • Clarifications relating to the certification procedures for products certified outside the LNE, • Editorial corrections to the repository.
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Q	Will the duration of the audit increase?
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A	<p>It depends on your situation:</p> <ul style="list-style-type: none"> • Use case 1: no minor/major change: Following the company's verification of the lack of impact of the changes made by version 1.7: 1 J SMC during which the 1.7 evolutions will be reviewed. • Use case 2: Minor evolution(s) : 1 day of audit during which the 1.7 changes will be reviewed (no additional time), an additional time may be applied to review minor/major changes according to their nature. • Use case 3: a major evolution caused by the move to version 1.7: The planning of the follow-up audit will be sized to verify the major changes caused by the transition to version 1.7 <p>The duration of the audit will be determined according to the changes announced in the response to the Information Questionnaire. The planning of your first follow-up audit following the publication of the new standard will include the new verifications that must be carried out according to the transition procedures announced in the new standard 1.7.</p>
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Q	Will I need to have an additional audit before September 30, 2025?
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A	<p>Depending on the case, an additional audit (remote or on-site) before September 30, 2025 may be necessary to verify the solution's compliance with the 1.7 standard if non-conformities related to the changes made by version 1.7 are noted during the follow-up audit.</p> <p>The additional audit must be carried out as soon as possible so that by 1 October 2025 you have a certificate relating to the 1.7 standard.</p>
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Q	Can I request additional time to do the audit?
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A	No, as of September 30, 2025, you will need to have a version 1.7 certificate.
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Q	Should the LNE provide for a one-year transition period?
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A	No. The standard does not set a minimum duration for a transition period. Some transitions can be very short.
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